



# FOR AMAN { U } ENSANS...

December 20, 2009

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## UPCOMING EVENTS ...

- > **Time Management Workshop ... 1-Day 26 Jan 2010**, "From Procrastinating to Prioritising"
- > **Communication Skills Workshop ... 2-Day 4-5 May 2010** "From Contact to Connections, by Engaging Conversations ..."
- > **www.Amanuenses ... Events** for details ...

## NEWS FLASH...

- > **Employability Skills?**  
We provide Companies access to Foundational Business Skills Training under the **ESS & SPUR** schemes in Singapore ...

## RECENT ARTICLES...

- > **Put Time On Your Side**, Understand why it is Important to have good Time Management Skills ...
- > **Just Get On With it**, Learn the 4Ps of Effective Time Management to get better Results ...
- > **www.Amanuenses ..Knowledge** for details ...

## TEMPUS FUGIT ...

### Time Flies, doesn't it just ...

Has the past year just flown by, or has this just been my own perception?

Back in 2008, I remember facing last Christmas, staring down the barrel of an impending Global recession. Did you?

This year, much of the past is now well and truly in the past, and the prospects for 2010 look much brighter for all.

That said, there is a difference ...

Nowadays when we talk with Clients, we notice differences to the conversations we held back then in 2008.

Clients generally have fewer resources, they are now {thankfully} facing growth in demand, and, they still remain careful about where and when they invest.

One key challenge for 2010 then, is ...

*How to improve the Productivity of existing resources in the Enterprise?*

Remembering that the whole is the sum of the parts, a great place to start is by improving Time Productivity of People.

To help you, we recently published a couple of Articles in the Straits times. You can download these under the "Recent Articles" box.

We also run a 1-day Public Program on Time Management, the next one being on January 26, 2010. Details are also in the "Upcoming Events" box.

So, rather than let 2010 fly by, why not ask *"How could I make 2010 Different?"*



## COPENHAGEN & TRAINING ...

### Have you been following ...

The recent Climate Change summit in Copenhagen? If so, how pleased are you with the Outcomes?

Forgive me, but as I followed the proceedings, I couldn't help seeing them through the lens of Training.

On a smaller scale, Training thrives on bringing about Change, though at the Enterprise, Team, or Individual level.

So, let's explore Copenhagen Outcomes, using the eyes of that famous namesake of mine, Donald KirkPatrick ...

- **Reaction** ... measures feelings immediately afterwards. Despite the "happy sheet" smiles & comments from some world leaders, it was clear that others held different, heavier, emotional views.
- **Learning** ... measures increases in knowledge. Little new knowledge was revealed during Summit. Perhaps knowledge is now not a Climate game-changer, only action is?

- **Behaviour** ... measures change in behaviour post the event. Very little to hold out for here, as the accord only documents knowns, as opposed to commits to achieving unknowns.

- **Results** ... Measures post event impact on the business environment. With no written Agreement, maybe "No Pen Hagen" is a better name?

Copenhagen set out to helping us cope, elevated our spirits to become Hope-nhagen, dashed us down in the disagreements of Dope-nhagen, nullified agreements in the name of No Pen-nhagen, to the maladies of Mope-nhagen.

Did Copenhagen bring real Change...

... Change, Nope !

### Finally

Have a  
Wonderfully Peaceful break,  
and a Fantastic Start  
to 2010