



# FOR AMAN{U}ENSANS...

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## UPCOMING EVENTS...

- > **Time Management Workshop ... 1-Day 25 Jan 2010**, "From Procrastinating to Prioritising"
- > **Communication Skills Workshop ... 2-Day 3-4 May 2010** "From Contact to Connections, by Engaging Conversations ..."
- > **www.Amanuenses.. Events** for details ...

## NEWS FLASH...

- > **Employability Skills?** We provide Companies access to Foundational Business Skills Training under the **ESS & SPUR** schemes in Singapore ...

## RECENT ARTICLES...

- > **Communicating To Win People Over**, Exploring soft-skills over technical-skills, for more personal and meaningful Client interactions ...
- > **Party Your Way Into A Job**, A Brief Introduction to Networking at a Pink Slip Party, What they Are, and What to be Aware of ...
- > **www.Amanuenses.. Knowledge** for details ...

## VENI, VIDI, VICI ...

### I Came, I Saw, I Conquered ...

as the noble Caesar once said, on reaching the shores of Britain in 47BC. Was that how APEC felt to you?

*{Ed. Note: revert used in its proper sense is to go back, rather than to get back to somebody.*

It was rather redolent of my days of Latin study, when I mistranslated Caesar's words as, "I came, I saw, I went ..."

*Tamen, abeo ... However, I Digress.*

Humour it seemed, had no place in the locker room of Ms. Vickers, the Deputy Head of our illustrious Grammar School.

- **Vado ... Veni, Vidi, Vaserim ...** I came, I saw, I **rushed away**. Some people, like my namesake President O'Bama, were very evasive. They rushed away, hardly spending any time here at all ...

It got me thinking about how I saw the APEC event, though in terms of those old, forgotten, romantic, Latin verbs ...

- **Dormio ... Veni, Vidi, Dormiverim ...** I came, I saw, I **slept**. At least I now awake "novus", revived and re-freshed. Let's hope the novelty doesn't wear off any time soon :-)

- **Reverto ... Veni, Vidi, Reverterim ...** I came, I saw, I **returned**. Many seemed to disappear, to go back home just as quickly as they came ...

Ah, the joys of Latin ...



## TRAINING, TEETH & TIME ...

I recently read a media article ... that suggested Singaporeans were cutting back on Training. Intrigued, I read on ...

Maybe the reason our Service Levels are down, is that we place too much emphasis on GST ... "Great Shining Teeth ..."?

Digging deeper, the article revealed that as we grow out of recession, there are just not enough bodies to go around.

Finally, people seem somewhat stressed at times, continuously rushing around.

In some quarters, there are insufficient trained resources, to allow the untrained ones to go for Training. Problematic.

It's as if someone is surreptitiously stealing all the hours out of their days.

It reminded me of the words Jim Champy wrote in his book "Inspire"; it is indamnably difficult for an organisation to chop, to shrink its way to Greatness.

Fact is, if our Gods gave us one resource that we can master, surely, it is the use of our own precious Time? I thought ...

So to Teeth ... I recently had a photo shoot, only to be amused about the continual cry from behind the lens, for "More teeth, more teeth ...".

- What if we delivered Service Training, that saved our Customer's Time?
- What if we received Training that actually makes us perform better, thus saving our own Time?

I thought, I've seen a lot of material lately, showing lots of white teeth, right?

If only we ensured that Training focused on enhancing Performance, we'd have all the Time, to Service, our Teeth ...